



Substitute for form 1449A/PTO  
(Revised 10/2001)

# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 1

## Complete if Known

Application Number	10/098,634
Filing Date	March 13, 2002
First Named Inventor	Chalmers et al.
Group Art Unit	2161
Examiner Name	To be assigned
Attorney Docket Number	18360/236825

## U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear
JZ	1	US-5,375,240	12-20-1994	Grundy	
	2	US-2002/0010634	01-24-2002	Roman et al.	
	3	US-2002/0013744	01-31-2002	Tsunenari et al.	
	4	US-2002/0016726	02-07-2002	Ross	
	5	US-2002/0019761	02-14-2002	Lidow	
	6	US-2002/0032612	03-14-2002	Williams et al.	
	7	US-2002/0073039	06-13-2002	Ogg et al.	

## FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No.	Foreign Patent Document Country Code - Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T
JZ	8	WO 00/30014 A1	05-25-2000	Nintendo of America, Inc.		
	9	WO 01/16889 A1	03-08-2001	Stamps.com		
	10	WO 01/35344 A2	05-17-2001	Neopost Inc.		
	11	WO 01/29778 A1	04-26-2001	Stamps.com		
	12	WO 01/67344 A1	09-13-2001	The Return Exchange		
	13	WO 01/72109 A2	10-04-2001	Stamps.com		
	14	WO 01/88831 A2	11-22-2001	Nintendo of America, Inc.		
	15	WO 02/052378 A2	07-04-2002	Pushloop Technologies, Inc.		
	16	WO 02/07104 A1	01-24-2002	Stamps.com		
	17	WO 02/17045 A2	02-28-2002	United States Postal Service		

Examiner Signature	<i>James Zuntz</i>	Date Considered	9/25/02
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\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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Substitute for form 1449B/PTO  
(Revised 10/2001)

Complete if Known

Application Number 10/098,634  
Filing Date March 13, 2002  
First Named Inventor Chalmers et al.  
Group Art Unit 2161  
Examiner Name To be assigned  
Attorney Docket Number 18360/236825

INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 1

OTHER DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T
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	19	HENDERSON, TIMOTHY, Buy.com Boosts Returns Process Efficiency With New Solution, Periodical, November 2000, Downloaded from the Internet on October 3, 2002, Pages 72-76, Volume 82n11, Accession Number 02102731, ProQuest Info&Learning, United States of America	
	20	Many Happy Returns -- UPS Unveils Advanced Outline Returns Solution, Journal, September 20, 2000, Downloaded from the Internet on October 3, 2002, Accession Number 12921102, Business Wire, United States of America	
	21	DE MARCO, DONNA, E-Tail Presents Can Be Tougher to Send Back Than Order, Journal, December 28, 1999, Downloaded from the Internet on October 3, 2002, Accession Number 08891512, Knight- Ridder/Tribune Business News, The Dialog Corporation, United States	

Examiner Signature	<i>James Zante</i>	Date Considered	9/15/05
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Substitute for form 1449/PTO (Revised 04/2003)  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> (Use as many sheets as necessary)		<b>Complete if Known</b>				
		Application Number	10/098.634			
		Filing Date	March 13, 2002			
		First Named Inventor	Chalmers et al.			
		Group Art Unit	2161			
Examiner Name	To be assigned					
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<b>U. S. PATENT DOCUMENTS</b>						
Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear	
JZ	1	US-6,047,264	04-04-2000	Fisher et al.		
	2	US-6,208,980 B1	03-27-2001	Kara		
	3	US-6,220,509 B1	04-24-2001	Byford		
	4	US-6,236,972 B1	05-22-2001	Shkedy		
	5	US-6,285,916 B1	09-04-2001	Kadaba et al.		
	6	US-6,343,275 B1	01-29-2002	Wong		
	7	US-6,356,196 B1	03-12-2002	Wong et al.		
K	8	US-6,463,420 B1	10-08-2002	Guidice et al.		
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Examiner Initials	Cite No.	Foreign Patent Document Country Code - Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	English Language Translation Attached
JZ	9	WO 00/46726	08-10-2000	United Parcel Service of America, Inc.		
	10	WO 00/46728	08-10-2000	United Parcel Service of America, Inc.		
	11	WO 01/65454 A2	09-07-2001	United Parcel Service of America, Inc.		
<b>OTHER DOCUMENTS</b>						
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.				English Language Translation Attached
JZ	12	BREWIN, BOB AND ROSENCRANCE, LINDA, Follow That Package!, Article, March 19, 2001 (Retrieved from the Internet April 25, 2003), Page 1 - Page 5, Retrieved from the Internet: URL: <a href="http://www.computerworld.com/printthis/2001/04814.58696.00.html">http://www.computerworld.com/printthis/2001/04814.58696.00.html</a> , Computer World				
	13	EL PORTAL DEL TRANSPORTE, FedEx Insight Empowers Customers with Enhanced Shipment Visibility and Control, Article, April 11, 2001 (Retrieved on April 25, 2003), Page 9, Paragraph 4 - Page 10, Line 7, Retrieved from the Internet: <URL: <a href="http://www.transportando.net/newsabril_completa.htm">http://www.transportando.net/newsabril_completa.htm</a> >				
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	15	PENDER, LEE, Hard Times Are The Best Times, Magazine, August 15, 2001 (Retrieved on April 25, 2003), Page 3, Paragraph 3, Retrieved from the Internet: <URL: <a href="http://www.cio.com/archive/081501/besttimes_content.html">http://www.cio.com/archive/081501/besttimes_content.html</a> >				
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Examiner Signature	James J. Martin			Date Considered	9/18/02	

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